



Dear Valued Supplier,

Diageo has partnered with icix to provide an efficient and effective method of managing our Quality Assurance programs. Key areas of focus include the management of supplier risk, compliance documentation and standards verification.

icix applications, together with the icix network, help the world's largest organizations connect, share data, and manage the performance and risk of their global supply chains in the cloud. icix benefits for Diageo suppliers include:

- One place to view and manage your Diageo compliance status
- Online repository for compliance/audit/inspection/test documents
- Ability to respond to CARs (Corrective Action Reports), Claims and Incidents.

Diageo must have complete confidence that every facility and trading partner in our supply chain meets all supplier requirements, including the validation of all compliance standards. icix has been chosen as the vendor to manage documents associated with these requirements on behalf of Diageo. Therefore to conduct business with Diageo, an icix membership is **mandatory for each facility** that provides product to Diageo.

If you have questions about icix, please contact icix directly:

- Email: customerservice@icix.com
- Phone: Domestic US/Canada: 877-888-4249 (Option 2); International: 650-581-2000 (Option 2)

Thank You,

A handwritten signature in black ink, appearing to read "Rick Thielen".

Rick Thielen
Vice President, Procurement Supply
Diageo North America