



Dear Valued Supplier Partners,

Ferrara Candy Company has partnered with [ICIX](#) (*pronounced "eye-six"*) in order to implement a more effective and efficient way to manage our Food Safety Quality Assurance and Supplier Relationship Management Programs. Emerging food safety trends and continual changes in federal, state and local regulatory requirements has led Ferrara Candy Company to identify a more effective manner in which to manage our compliance program and communicate with our supplier partners. The first area of focus will be the management of key industry standard compliance (Corporate and Plant level documentation). Later in the year we will implement a product specification program (component level info) with ICIX.

ICIX provides Supply Chain Risk Management in the cloud. ICIX applications, together with the ICIX network, help the world's largest organizations connect, share data, and manage the performance and risk of their global supply chains. ICIX benefits for Ferrara Candy Company suppliers include:

- One place to view and manage your Ferrara Candy Company compliance status
- Online repository for compliance/audit/test documents and data
- Ability to connect and manage multiple departments and facilities in one place
- Opportunity to gain food safety approval for all Ferrara Candy Company locations, our **One Door Policy**

Ferrara Candy Company is committed to our Food Safety Program; therefore to conduct business with Ferrara Candy Company an ICIX membership is **mandatory for each facility (supplier facilities and Distribution Centers/ Bulk Transfer Stations)** that provides ingredients, packaging items or finished foods to Ferrara Candy Company. In the next few days, you will receive instructions on joining the ICIX network. There is an annual membership fee associated with joining the ICIX network and registration must be completed immediately.

If you need technical assistance, please contact ICIX Customer Service:

- Email: [customerservice@icix.com](mailto:customerservice@icix.com)
- Toll-free within the United States: 877-888-4249 (Option 1)
- Outside the United States: +1-650-581-2000 (Option 1)

For additional information and training materials, please visit the Ferrara Candy Company Supplier Resource Center: <http://customers.icix.com/ferrara/>

Please note that each facility that manufactures, distributes or supplies raw materials, packaging, and outsourced candy/labor products to Ferrara Candy must **complete registration and activate an account within 30 days of receiving this notification**. If you fail to comply with these requirements, you risk becoming a non-compliant trading partner and could impact our sourcing decisions we make as an organization.

We look forward to working with you on this project. Our partnership is a valued relationship and you are a proven contributor to the overall success of our business. If you have additional questions, please contact us at [icix@ferrarausa.com](mailto:icix@ferrarausa.com).

Sincerely,

**Ahmet Hepdogan**  
Vice President of Procurement  
Ferrara Candy Company

**Mary Geary**  
Director of Quality Assurance  
Ferrara Candy Company